The Possibilities of Building Technical Measures on Workplace Automated Decisionmaking Systems: Taking 'Affirmative Action' Towards Algorithmic Discrimination

LUNA XIAOLU LI

J.D., Osgoode Hall Law School

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INSIDER

Amazon built an AI tool to hire people but had to shut it down because it was discriminating against women

Isobel Asher Hamilton Oct 10, 2018, 5:47 AM



Dominated by men

Top U.S. tech companies have yet to close the gender gap in hiring, a disparity most pronounced among technical staff such as software developers where men far outnumber women. Amazon's experimental recruiting engine followed the same pattern, learning to penalize resumes including the word "women's" until the company discovered the problem.

GLOBAL HEADCOUNT

🗖 Male 🗧 Female



EMPLOYEES IN TECHNICAL ROLES



Note: Amazon does not disclose the gender breakdown of its technical workforce. Source: Latest data available from the companies, since 2017. **RESEARCH QUESTIONS:**

1. Why is ADM systems popular? What are the problems?

2. Technical Measures on Algorithmic Discrimination?

3. Affirmative Action vs Racial Quota vs Racial Colour Blindness



OUTLINE

Background

- Definition of Algorithmic Discrimination & ADM Systems
- ADM's Popularity & Problems

• **Discrepancy:** Panacea for Inefficiencies & Labour Shortages v.s. Black Box for Algorithmic Discrimination & Unfairness

Reasons and Measures for Algorithmic Discrimination

- Direct & proxy effects
- Factors Leading to Algorithmic Discrimination
- Economical and Statistical Measures

Legal Framework

- Legislation on Artificial Intelligence and Algorithmic Discrimination

 Argue for a "Minorities-As-Whites" Model
 - Argue for Applying Affirmative Action to Anti-Algorithmic Discrimination
- Regulations in the Employment Context
 - Employers' Duties
 - o Union's Involvements
 - \circ Workers' Rights

Conclusion

ADM SYSTEMS' IMPACTS ON EMPLOYMENT FAIRNESS

Pros & Cons on Employment Fairness

	Pros	Cons
Organizational Fairness v.s. Individual- Perceived Fairness	 Easier to discover hidden talented employees in organizations. Able to screen a larger number of applicants automatically. 	- Individuals' perceived fairness of ADM is lower than human-conducted procedures in recruitment and HR development.
Consistency Among Individual Cases v.s. Systemic Discrimination	- Firms seek to diminish the human biases by applying ADM, thereby increasing the objectivity, consistency, and employment fairness.	 Algorithmic discrimination if ADM system is trained on inaccurate, biased, or unrepresentative input data. Systemic discrimination even if prediction is accurate and consistent
Human Bias v.s. Algorithmic Bias	 Possibility to be audited by examining the underlying code, or manipulating inputs and examining outcome differences. Empirical evidence shows the potential to reduce human bias by ADM (though it is hard to completely remove algorithmic discrimination). 	 Disclosure issue - trade secrets. Legislation does not give a clear guidance on how to audit and monitor algorithms, or how to measure algorithmic discrimination. * ADM developers and users may be motivated to simply remove gender/race data, leaving proxy effects that are hard to be detected.

IMPACTS ON EMPLOYMENT FAIRNESS

Reasons

Reasons of Algorithmic Discrimination

- Unrepresentative Training Samples
- Mislabeling
- Proxy Effects (De Stefano 2018)

IMPACTS ON EMPLOYMENT FAIRNESS

Measures (6 of Human Discrimination & Algorithmic Discrimination

Measures

- *Prima Facie* Discrimination Legal Test (Canada):
 - Human Rights Code-protected ground
 - Adverse impact
 - Connection high burden of proof for individual (esp. facing systemic discrimination)

Measures – Algorithmic Discrimination

- Empirical evidence: measures exist for training samples & mislabeling → proxy effects can be mitigated.
- Key: ADM statistical model contains:
 - ✓ Part 1 Training/Machine Learning
 - ✓ Part 2 Prediction on an individual basis
- Solution:
 - Training data contains demographic sensitive variables, whereas prediction of each new candidate is based only on non-demographic characteristics.
 - ✓ The non-demographic weights for this evaluation would come from the training process holding sensitive variables constant across all candidates.
 - ✓ Machine version of affirmative action

Affirmative Action

• Ongoing lawsuit (2014-present)

Students for Fair Admissions v President and Fellows of Harvard





Proponents for affirmative action in higher education rally in front of the US supreme court on Monday. Photograph: Chip Somodevilla/Getty Images

Supreme Court Seems Ready to Throw Out Race-Based College Admissions

The court's conservative majority was wary of plans at Harvard and the University of North Carolina that take account of race to foster educational diversity.



Activists speaking in support of affirmative action outside the Supreme Court after the justices heard arguments on Monday. Shuran Huang for The New York Times

Update: Hearing before the Supreme Court of the United States on October 31, 2022.

The Minorities-as-Whites Model

- Yang & Dobbie 2020
- Uses only the predictive power from inputs among White individuals (based on "Blinder-Oaxaca decomposition")

LEGAL FRAMEWORK

Regulation on Algorithm

→The algorithm treats minority individuals the same way it treats White individuals

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Employers' Duties

- Human Review;
- Internal & External Auditing (Ajunwa 2021);
- Workplace ADM Policy & Training

Unions' Involvements

• Collective Bargaining

Workers' Rights

- Data Access & Explanation
- To Contest & Negotiate

LEGAL FRAMEWORK

Regulation on Employment / Labour Relations

Investigating AI can be one way to learn humanities.....

THANK YOU!

Luna Xiaolu Li

